

Part I – Agency Profile

Agency Overview

The Idaho Department of Labor is a leader in generating quality jobs and maintaining an educated, skilled work force that is the foundation of strong communities with vibrant, diversified and expanding economies. Committed to ensuring access to a comprehensive menu of quality services and information for all its customers and partners, the agency provides many employment-related programs to the citizens of the state. Funding comes primarily from federal formula-based resources. Some Idaho Labor programs are also supported by state revenues and employer taxes.

Serving as department director for nearly 14 years, Roger B. Madsen has led the agency to national recognition for its performance and quality service. It received the 2007 Pinnacle Award from the U.S. Department of Labor for running the nation's best unemployment insurance program. Despite a significant decrease in federal funding over the past several years, the agency's 610 employees stationed in 25 local offices throughout the state and two offices in Boise, including the Disability Determinations Service, are determined to help job seekers and businesses meet their needs.

The Governor's Workforce Development Council provides guidance and oversight for the department's work force development programs. The members of this board are appointed by the Governor to represent the various regions of the state and the department's broad constituency of business, education, government and labor.

Core Functions/Idaho Code

The Idaho Department of Labor is designated under Idaho Code Title 72, Chapter 13. Its various divisions and major functions are listed and authorized as noted.

LABOR-RELATED PROGRAMS

Employment Service provides a broad array of automated and personalized labor exchange services to job seekers and businesses. Title 72, Chapter 13; Federal - 29 U.S.C. Chapter 49.

Unemployment Insurance provides partial replacement of wages to eligible workers who lose their jobs through no fault of their own. Title 72, Chapter 13; Federal - 26 U.S.C. Chapter 23.

Job Training provides lifelong learning opportunities for Idaho's new, current and transitional workers. These programs include:

Workforce Investment Act – Federal – 20 CFR Part 652, 660-671/P.L. 105-220/29 U.S.C. 30 and

Trade Adjustment Assistance Program – Federal – 20 CFR Part 617/P.L. 107-210/19 U.S.C. 12.

Idaho Labor Laws under the Wage and Hour Unit define the state's responsibilities for administering Idaho's wage and labor laws. Title 72, Chapter 13, Title 44, Chapters 15 & 16, and Title 45, Chapter 6.

Research, Data and Information Services provides a broad variety of data at the state, regional and local level on past, current and projected labor market conditions, including information on occupations, wages, job openings and skill levels. Several of the federal statutes listed earlier authorize this function.

Career Information Systems – Title 72, Chapter 13.

Idaho Nursing Workforce Center – Title 67, Chapter 47.

Government Human Resources Recruitment and Data Compilation – Executive Order 2007-04.

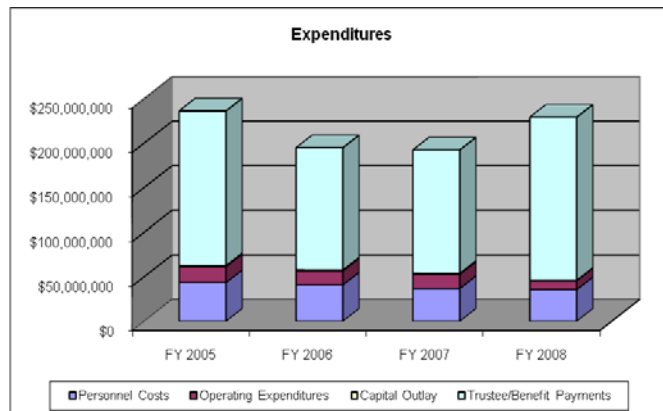
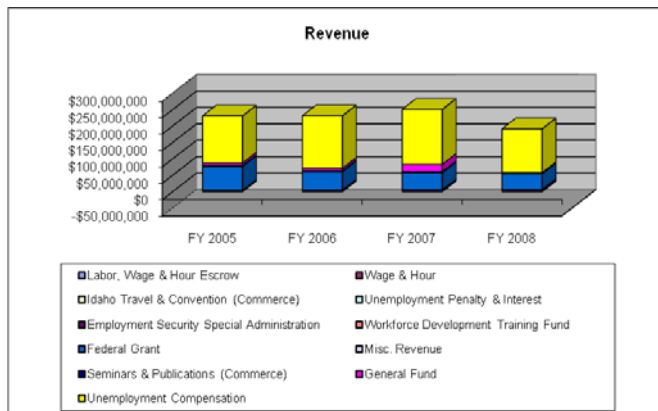
Workforce Development Training Fund supports economic expansion by funding employee training programs for new and expanding businesses. Title 72, Chapter 13.

IDAHO DISABILITY DETERMINATIONS SERVICE assists the Social Security Administration in processing disability claims, determining whether individuals applying for Social Security disability benefits meet the criteria for medical severity and ensuring a fair and timely consideration for those individuals. Title 72, Chapter 13; Federal – 20 CFR Part 416/ 42 U.S.C. 421.

Revenue and Expenditures

Revenue	FY 2005	FY 2006	FY 2007	FY 2008
Labor, Wage & Hour Escrow	-	\$1	\$1,030	(\$1,012)
Wage & Hour	\$4,000	\$107,129	\$126,645	\$113,982
Idaho Travel & Convention (Commerce)	\$5,200	\$1,570	\$8	\$0
Unemployment Penalty & Interest	\$4,100	\$6,020	\$90,085	\$449,169
Employment Security Special Administration	\$3,800,800	\$4,563,438	\$5,158,742	\$5,654,545
Workforce Development Training Fund	\$267,500	\$391,014	\$532,626	\$553,006
Federal Grant	\$72,969,900	\$55,698,477	\$51,834,851	\$47,736,368
Misc. Revenue	\$2,389,900	\$2,891,332	\$2,772,798	\$2,816,602
Seminars & Publications (Commerce)	\$227,400	\$188,996	\$248,298	\$0
General Fund	\$7,898,400	\$7,643,600	\$22,483,900	\$753,800
Unemployment Compensation	\$142,978,100	\$159,444,118	\$167,304,736	\$133,143,597
Total	\$230,545,300	\$230,935,695	\$250,553,719	\$191,220,057
Expenditures	FY 2005	FY 2006	FY 2007	FY 2008
Personnel Costs	\$43,436,800	\$40,818,979	\$36,760,839	\$35,462,122
Operating Expenditures	\$17,925,600	\$15,694,936	\$16,047,554	\$9,998,149
Capital Outlay	\$1,204,900	\$1,270,526	\$1,124,225	\$686,606
Trustee/Benefit Payments	\$173,518,000	\$136,917,171	\$138,282,111	\$182,919,832
Total	\$236,085,300	\$194,701,612	\$192,214,728	\$229,066,709

The revenue figures in the above chart do not include funds carried forward from a previous year or funds transferred from one category to another.



Profile of Cases Managed and/or Key Services Provided (all measures from July 1 to June 30)

Cases Managed and/or Key Services Provided	FY 2005	FY 2006	FY 2007	FY 2008
1)ES - Number of individuals registered for employment services	203,507	183,140	174,334	189,819
2)ES - Number of job openings received (Full-time permanent)	66,409	71,784	71,069	63,042
3)WIA-Number of Adult Customers served	802	972	971	843
4)WIA-Number of Dislocated Worker Customers served	1,296	1,185	982	1,061
5)WIA-Number of Youth Customers served	1,072	1,069	1,090	998
6)Wage & Hour- Number of contacts (personal & telephone) with employers/employees to provide wage & hour information to prevent future claims	48,363	41,220	48,372	49,886

Part II – Performance Measures

Performance Measure	FY 2005	FY 2006	FY 2007	FY 2008	Benchmark
1)ES – Entered Employment Rate	N/A	72%	72%	70% [1]	72%
2)ES – Retention Rate	N/A	82%	82%	79% [1]	82%
3)Unemployment Insurance – Number of Initial Claims Made	108,139	91,753	91440	107,103	93,500
4)Unemployment Insurance – Number of Weeks Compensated	599,764	487,479	466,006	753,396	501,760
5)Unemployment Insurance – Number of Covered Employers (subject to unemployment insurance laws)	42,460	48,182	50,639	51,286	53,100
6)WIA – Entered Employment Rate for Adults	87%	86%	96%	92%	87%
7)WIA – Entered Employment Rate for Dislocated Workers	93%	91%	94%	92%	91%
8)WIA – Placement in Employment or Education – Youth	N/A	77%	84%	80%	70%
9)DDS – Productivity per Work Year (per worker)	303.3	286.8	288.9	307.0	270.8

[1] Estimated Numbers; the ES Federal Reports for July 2007 – June 2008 cannot be run until the new reporting software is released. ETA-USDOL has extended the due date for all states from Aug 14th to Oct 1st, 2008.

Performance Measure Explanatory Note:

- 1) Employment Service – The rate at which adult participants are employed in the first quarter after exiting the program – New federal program standard implemented in FY2006.
- 2) Employment Service – The rate at which adult participants are employed in both the second and third quarters after exiting the program – New federal program standard implemented in FY2006.
- 3) Unemployment Insurance – The number of first-time claims made for benefits – Determined by department research and projections.
- 4) Unemployment Insurance – Total number of weeks compensated with benefits – Determined by department research and projections.
- 5) Unemployment Insurance – Total number of employers that are subject to the unemployment insurance wage laws – Determined by department research and projections.
- 6) Workforce Investment Act – The rate at which adult participants are employed in the first quarter after exiting the program – Federal program standard.
- 7) Workforce Investment Act – The rate at which dislocated worker participants are employed in the first quarter after exiting the program – Federal program standard.
- 8) Workforce Investment Act – The rate at which youth participants are either employed or enrolled in school during the first quarter after exiting a program – New federal program standard implemented in FY2006.
- 9) Disabilities Determinations Services – The higher the number in a given year, the greater the productivity per worker in terms of case decisions and processing – Federal program standard.

For More Information Contact

Bob Fick
Idaho Department of Labor
317 W Main St.
Boise, ID 83735-0790
Phone: (208) 332-3570 x 3628
E-mail: bob.fick@labor.idaho.gov